



Minutes

Edinburgh Integration Joint Board Strategic Planning Group

10.00am Friday 1 September 2017

City Chambers, High Street, Edinburgh

Present:

Members: Carolyn Hirst (Chair), Sandra Blake, Colin Briggs, Wendy Dale, Christine Farquhar, Dermot Gorman, Belinda Hacking, Stephanie-Anne Harris, Peter McCormick, Michele Mulvaney, Moira Pringle and Ella Simpson.

Apologies: Councillor Ricky Henderson (Vice-Chair), Colin Beck, Eleanor Cunningham, Graeme Henderson, Fanchea Kelly, Angus McCann, Michelle Miller and Rene Rigby.

In Attendance: Katie McWilliam and Chris Whelan.

1. Minute

The minute of the Edinburgh Integration Joint Board (EIJB) Strategic Planning Group of 28 July 2017 was submitted.

Decision

To approve the minute of the Edinburgh Integration Joint Board (EIJB) Strategic Planning Group of 28 July 2017 as a correct record.

2. Final Version of Directions 2017-2018

The final version of the directions to the City of Edinburgh Council and NHS Lothian for 2017-2018, as approved by the Edinburgh Integration Joint Board at their meeting on 11 August 2017, were submitted for the Group's information.

The directions were aligned to the Integration Joint Board's key priorities and the national health and wellbeing outcomes.

Decision

To note the final directions for 2017-2018.

3. Recommendations from the Joint Inspection of Services for Older People

3.1 Engagement

Wendy Dale advised it was proposed to establish a sub-group to take forward issues around engagement. Michele Mulvaney would be the lead officer. A brief would be developed for the sub-group detailing proposed membership and remit.

3.2 Strategic Plan

Wendy Dale provided an update on the Strategic Plan. The final directions for 2017-2018 had been approved and published. The directions reflected the priority areas of work required to deliver the Strategic Plan in 2017-2018. New directions can be issued at any time as important issues arose.

The voluntary sector were keen to support any work to progress the priorities within the inspection improvement plan. Ella Simpson would take this forward via the forum of organisations working with older people.

Decision

To note the updates.

4. Expansion of Technology Enable Care

Katie McWilliam gave an overview of the proposal to expand the current Telecare Service across the City to citizens aged 65 and over in a planned and methodical way. The current service was available to all citizens aged 75 and over. The phased approach would contribute towards older people being able to live in their own homes for longer with appropriate supports. A detailed benefits tracker was in place to assess the service.

The business case for the proposal set out the Strategic, Economic, Financial and Management cases. The business case supported priorities in the Edinburgh Integration Joint Board (IJB) Strategic Plan.

A one-off non-recurring investment of £588,096 was required over a period of 18 months on an "invest to save" basis to ensure service growth could be managed and sustained. Provision for this investment was made within the Integration Joint Board Financial Plan for 2017/18.

During discussion members raised the following issues:

- para 7 (outline benefit) – where does the £58.9m saving come from – figures on page 8 of the business case need to be checked
- Table 4 (reduction in number of people who have support from 2019-2020 onwards) – would this have a financial implication for the IJB?
- How long would it take to set up the service with clients? – same day for critical cases, less urgent cases take up to 2-3 weeks – page 8 of the business case referenced that a waiting list would not accumulate
- Regarding the effectiveness of the technology and the equipment, robust information had been used detailing where things had succeeded but also where they had not succeeded. A project manager had been included within the proposal
- Money for the initial investment had been captured within the financial plan which could be supported through “invest to save”. Expected benefits would be monitored very closely and if they were found not to be generating benefits, the project would be stopped.
- Equipment would be bought on a phased basis
- There were increasingly more and more people with health issues under age 65 – would it be easy to adjust this age barrier? Although carers and families were being consulted as part of an asset based model, an assessment needed to be done in the round balancing need with the consequences of social isolation– University of Strathclyde had published a report on this and it would be useful for members to see this
- The original scope of work was people aged over 75 but this was reduced to 65 – the scoping report could be adjusted to reflect that some people under 65 were able to access the service. Carers and families had indicated its value and this would be made more explicit in the final report
- Charging policy to be revisited over the next 18-month period.

Decision

- 1) To update the financial information contained in the report based on the points raised above.
- 2) To recommend that the Integration Joint Board agree the one-off investment of £588,096 on an “invest to save” basis to fund the proposed expansion of the Telecare Service to citizens aged 65 and over.
- 3) To include reference in the report to the potential positive impact for unpaid carers.

- 4) To recommend that the Integration Joint Board agree that revenue earned from expanding the Community Alarm Telecare Service (CATS) should be reinvested as a means of offsetting investment and project management costs for as long as was possible.
- 5) To ask for a report back at an appropriate time with an update on how the project was progressing together with financial benefits achieved.
- 6) To forward the link to the University of Strathclyde report to members.
(Reference – report by the Strategic Planning & Quality Manager, Older People, submitted)

5. Coalition of Carers Scotland Report – Enhancing Carer Representative

The Coalition of Carers Scotland Report “Equal, Expert and Valued - Enhancing Carer Representative Involvement on Integration Joint Boards” was submitted. The Chair advised that the report had been presented to this Group for awareness. The report offered positive and constructive insights in order to help improve carers’ involvement in Integration Joint Boards, help planning officers and commissioners to move from good intentions to better practice and to start conversations and stimulate further progress by sharing good practice.

There were differences between all the local authorities and how they incorporated the carer role at IJB meetings.

Christine Farquhar commented that she didn’t feel that carers were involved with the more major pieces of IJB strategy. It was acknowledged that there had been a lack of involvement of a number of key partners in the development of the improvement plan. The Strategic Carers Group was now set up so hopefully this would allow enhanced engagement

The City of Edinburgh Council had also recently appointed Councillor Joan Griffiths as Carers Champion.

Decision

- 1) To note the content of the report by the Coalition of Carers in Scotland.
- 2) To note the appointment of Councillor Joan Griffiths as Carers Champion.
- 3) To note that the IJB Workshop in October would be looking at setting up a web page for the IJB and that members of this Group who were not represented on the IJB would be invited to this session. Access to information would be discussed along with how IJB and Sub-Group members could be better supported with a more visible presence online.

(Reference – report from the Coalition of Carers in Scotland, submitted)

6. A Market Shaping Strategy 2013-2018 – Edinburgh’s Adult Health and Social Care Services

Chris Whelan provided an overview of the what is meant by market facilitation and market shaping. The key issue highlighted was that under the self-directed support legislation the Council had a statutory duty to promote a diverse market to make sure that residents could choose from a variety of providers and creative support options.

Residents must also be able to understand what support was available and be able to make informed choices by having easy access to information about the quality, flexibility, safety and cost of services.

The inspection team were due to return in one year so it was essential that good progress was seen to being made in this area. It was also necessary to be able to make the workforce more creative and give them the freedom to do this and be more innovative.

The following points were raised and discussed:

- Can the Council explore how it can free up in-house services to be more accountable and further explore a commercial aspect that’s missing but is needed. It’s about doing things in different ways and improving outcomes for people
- How do we look at everything across the sectors? There is interesting work from the Scottish Government relating to service procurement – more open dialogue with Council procurement colleagues is essential going forward
- There is a growing complexity of presentations by older people – there would always be people who needed supported complex care
- We need a vision about what we want to do and then how we go about doing it
- Older People’s Capacity and Demand work needs to be completed urgently

Decision

- 1) To note the issues and that Colin Briggs and Moira Pringle could feed in to the development of the Older Peoples Capacity Plan and Strategy.
- 2) To ask for a report back to this Group in 3 months on actions required with an update on progress to the meeting on 6 October.
- 3) To note that conversations would take place with key stakeholders and partners to inform the report back in December.
- 4) To note the Carers Strategy Group would consider the issue.

(Reference – report by the Contracts Manager and the Strategic Manager, Service Redesign and Innovation)

7. Review of Grants Programmes

Wendy Dale advised there was insufficient time to review the existing grants programmes and establish new programmes prior to 31 March 2018 when the existing grants expired. Any reduction in the grants programme would result in the loss of existing services and might threaten the viability of some third sector organisations.

Decision

- 1) To recommend to the IJB that the existing grant programmes should be rolled forward to 31 March 2019 to allow time for the programme to be reviewed in collaboration with third sector partners.
- 2) To recommend to the IJB that a small working group be established to define the scope and methodology for the review and report back on progress by 31 October 2017.

(Reference – report by the Strategic Manager, Service Redesign and Innovation Manager)

8. Agenda Forward Plan

8.1 Standing Agenda Items

Recommendations from the Joint Inspection of Services for Older People

- Engagement
- Cross sector market facilitation strategy
- Updated Strategic Plan

8.2 Locality Profiles

8.3 Locality Improvement Plans

8.4 Delivery Plan for Direction EDI 2017-2018 (Locality Working)

8.5 Forward Plan for 2017-2018

9. Any Other Business

Housing Contribution Seminar on 3000 Homes, 27 Sept 2017 in City Chambers, High Street, Edinburgh – members of this Group were encouraged to attend.

10. Date of Next Meeting

Friday 6 October 2017 at 10am in the Dean of Guild Room, City Chambers, High Street, Edinburgh